

UNLOCK DYNAMICS GP DOCUMENTS AND BATCHES

The Button Manual

TitaniumGP® The Button User Manual Version 2.3

Microsoft
Partner

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What is The Button?

The Button is a unique administrator feature that gives you more insight into your company's GP environment. It allows administrators to view the status of documents, batches, and users. When necessary, it also allows administrators to release these. This can come in handy when documents and batches get locked or when there are too many GP users in the system but not all of them are active.

How can The Button help my business?

The Button gives administrators more insight into their GP environment in three main areas: viewing GP activity and viewing document and batch statuses. When something goes wrong in these areas, The Button is a tool you'll want to have on your side. These are some of the issues our customers have been able to fix by using The Button:

There are too many GP users in my system.

The Button has a tab called Activity, which shows information about active GP users such as their SQLIdleTime.

My computer crashed and now several documents and batches are locked.

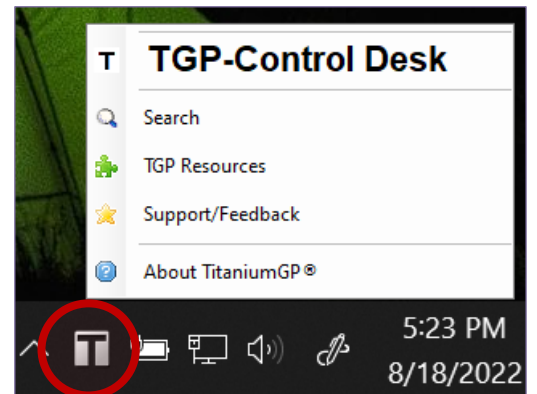
The button gives insight into the status of documents and batches. When something ends up getting locked, it's easy for administrators to unlock them with a simple click of a button.

These sound like simple enough issues, but they can cause problems for companies when they aren't addressed. The Button is a convenient and easy-to-use tool that can be used in these situations.

Using The Button

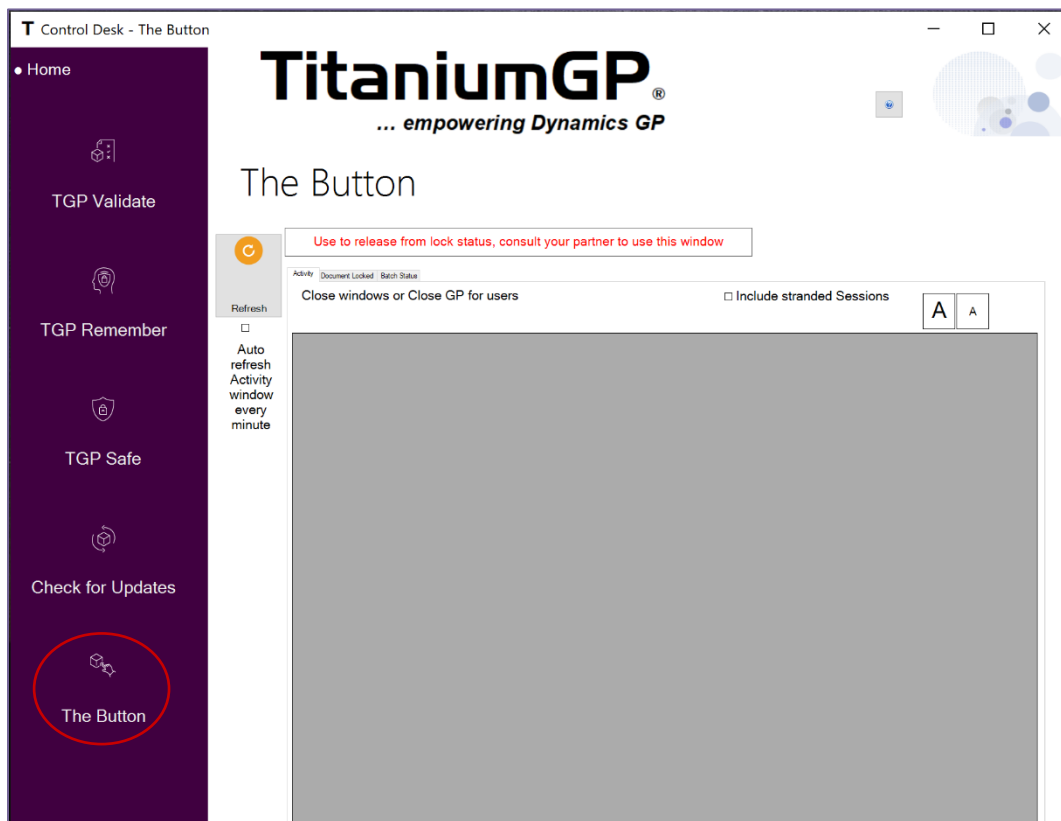
Step 1

Look for TitaniumGP on your System Tray (Icon image: T) and right-click on the icon for “TGP-Control Desk” to open the Control Desk.



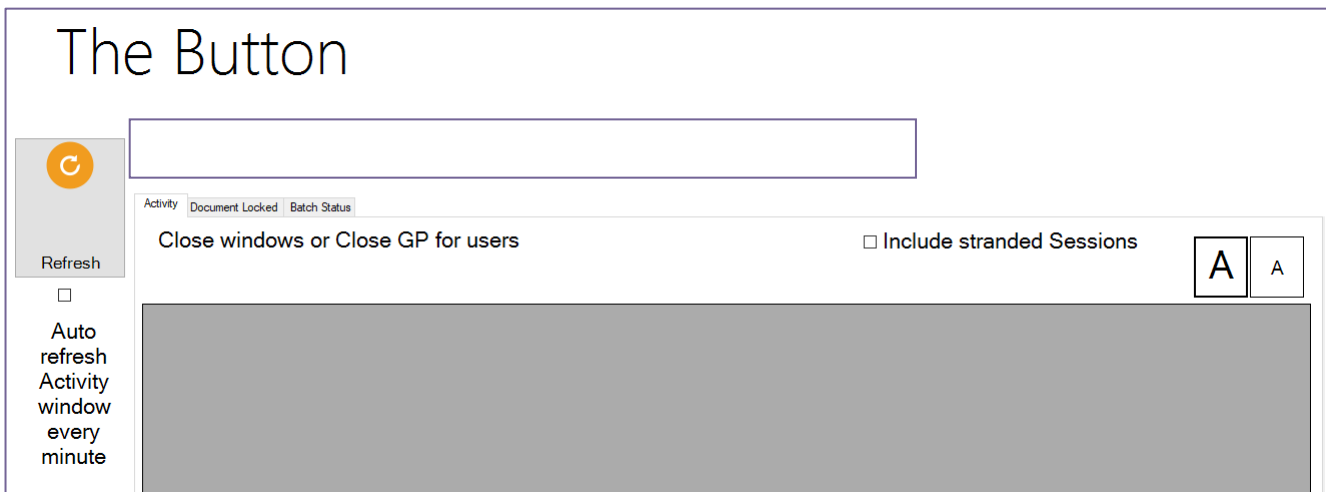
Step 2

Click on “GP Admin” on the left sidebar, and then click on “The Button”.



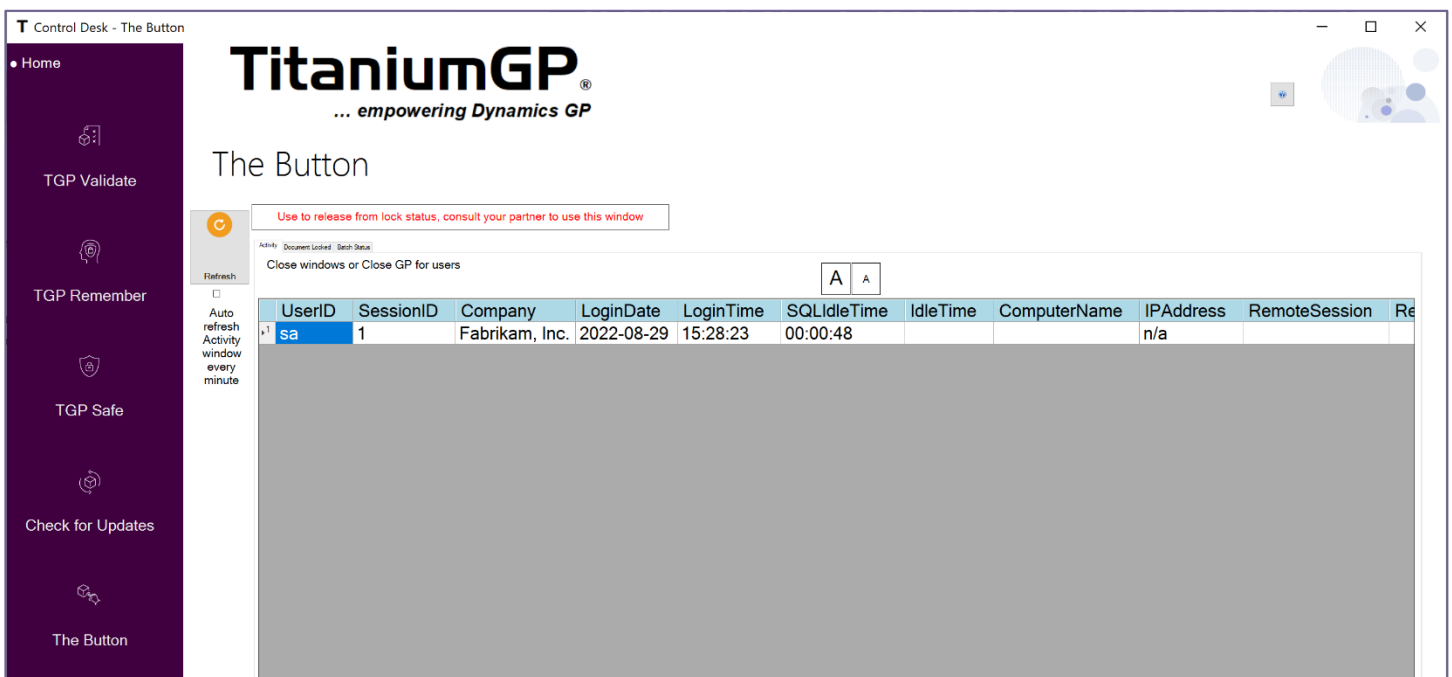
You'll notice that The Button has three tabs.

These are **“Activity”**, **“Document Locked”**, and **“Batch Status”**.



Step 3

Click on **“Activity”**.



Here you'll see information about users in the system. You can see their LoginTime and SQLIdleTime. Click on users with a long SQLIdleTime to remove them from the system.

Step 4

Now click on the tab that says “Document Locked”.

The screenshot shows the TitaniumGP Control Desk interface. The sidebar on the left contains 'Home', 'TGP Validate', 'TGP Remember', and 'TGP Safe'. The main content area displays the TitaniumGP logo and the text 'The Button'. Below this, there is a notification bar with a red warning: 'Use to release from lock status, consult your partner to use this window'. The 'Document Locked' tab is active, showing a table of locked documents. The table has columns for Series, TransactionS, BatchNo, Sess, UserID, UserName, Document, LoginTim, IdleTime, Dex_I, SY00, SY00, and Press Btn to..

Here you’ll see information about locked documents in the system, and you’ll be able to remove them.

Step 5

Now click on the tab that says “Batch Status”.

The screenshot shows the TitaniumGP Control Desk interface with the 'Batch Status' tab active. The sidebar on the left contains 'Home', 'TGP Validate', 'TGP Remember', and 'TGP Safe'. The main content area displays the TitaniumGP logo and the text 'The Button'. Below this, there is a notification bar with a red warning: 'Use to release from lock status, consult your partner to use this window'. The 'Batch Status' tab is active, showing a table of batch statuses. The table has columns for BatchNo, TranXSource, Created, UserID, MarkedToPost, BatchStatus, RowID, and Unmark Batch.

	BatchNo	TranXSource	Created	UserID	MarkedToPost	BatchStatus	RowID	Unmark Batch
1	PETTY		5/24/2027	sa	0 - No	3 - Marked / Receive	28	Unmark
2	UPTOWN TRUST		5/24/2027	sa	0 - No	3 - Marked / Receive	29	Unmark
3	ML2015		12/27/2021	sa	1 - Yes	0 - Available	1128	Unmark
4	ML2016		12/27/2021	sa	1 - Yes	0 - Available	1129	Unmark

Here you’ll see information about locked batches in the system, and you’ll be able to post them or remove them from the locked batch status.

And that’s all there is to it! You’re ready to start more closely managing your company’s use of Dynamics GP.



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