

**WHO
MADE THIS
CHANGE?**

TGP Remember Manual

TitaniumGP® Remember User Manual Version 2.3

Microsoft
Partner

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What is the purpose of TGP Remember?

TGP Remember is a module within TitaniumGP that can track changes to records in Dynamics GP tables. TGP Remember is lightweight, with a minimal additional footprint to GP's database system. It also provides a highly versatile query tool, which administrators can use to query the change log for a record.

TGP Remember tracks who modified what, where the changes took place in the system, what permissions allowed them to make the change, when in the Dynamics GP or company database the change was made, and more. The Audit table created by TGP Remember can easily be added to SmartList using Smart Designer, and you can use the Search button to locate the desired information.

TGP Remember stores information from changes made in every GP Window and is not limited to the default GP tables. You can also track changes made to any table from a third party if it is in the company's database.

What is the TGP Remember Query tool?

The TGP Remember Query tool gives you the ability to query changed logs of a record in any table monitored by TGP Remember. For example, it can query:

- Master data, such as customers, items, vendors, and addresses
- Transactional data, such as transactions sales orders, purchase orders, and inventory transfers

How can TGP Remember help my business?

TGP Remember is a great tool for administrators due to its amazing capabilities as an auditing tool. The following are some of the questions our customers have been able to answer by using TGP Remember:

Who removed the customer hold?

Companies can place their customers' accounts on hold for a variety of reasons. One that we've seen quite often is due to a customer's account going over the credit limit, or due to a customer's account becoming delinquent. What happens when an employee removes the hold to allow them to order more product? TGP Remember can help track down when these discrepancies take place and can help identify the individual responsible for allowing a customer account which has been placed on hold to complete another purchase.

When was the item inactivated?

Another way that TGP Remember can be used is to track when certain changes take place in the system. For example, sometimes items are inactivated. If there is an issue with a certain item and it needs to be recalled, you can go into the system and check when it was inactivated. If it wasn't, then you can begin taking steps to recall the product. If it was, you can double-check that none of the faulty items are out.

Who posted the inventory transfer?

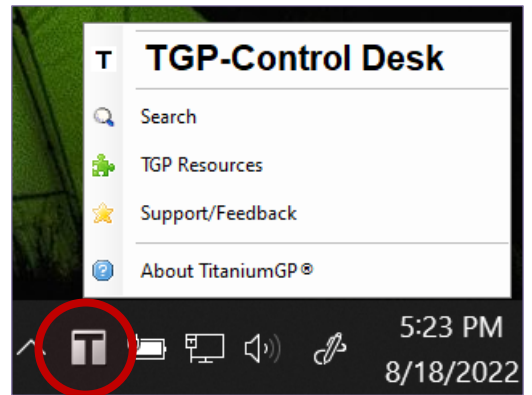
This is one of the most common ways that we've seen TGP Remember being used. Dynamics GP doesn't track who posts inventory transfers. This can lead to issues when inventory goes missing, is misplaced, or when there is an inventory variance. Luckily, TGP Remember tracks who posted transactions and who made subsequent changes.

These are just some of the ways that TGP Remember can be used to help companies. It is a powerful query tool, and when used correctly, can give administrators an incredible amount of insight into everything that is happening in their company's GP database.

Using TGP Remember

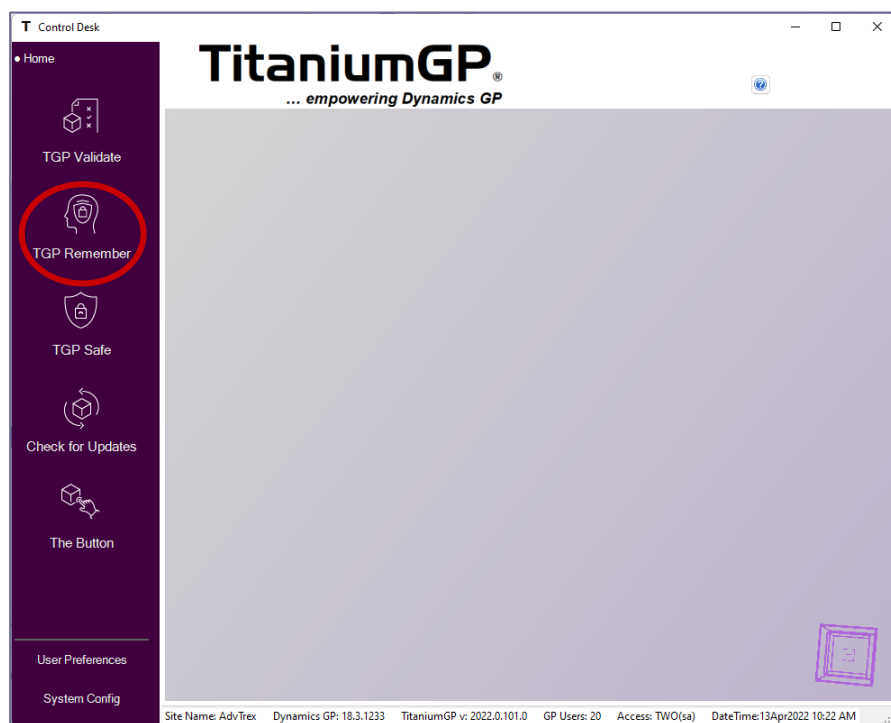
Step 1

Look for TitaniumGP on your System Tray (Icon image: T) and right-click on the icon for “**TGP-Control Desk**” to open the Control Desk.



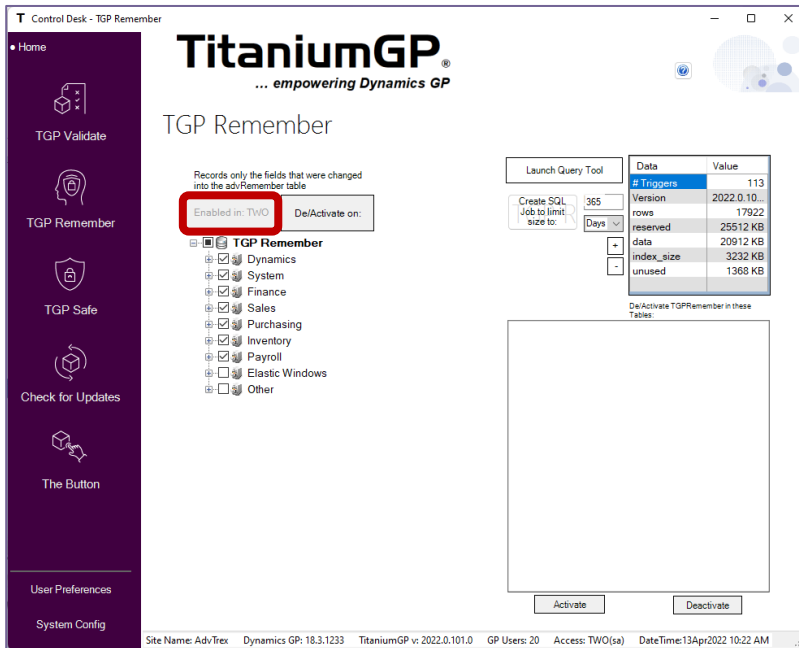
Step 2

Click on “GP Admin” on the left sidebar, and then click on “**TGP Remember**”.



Step 3

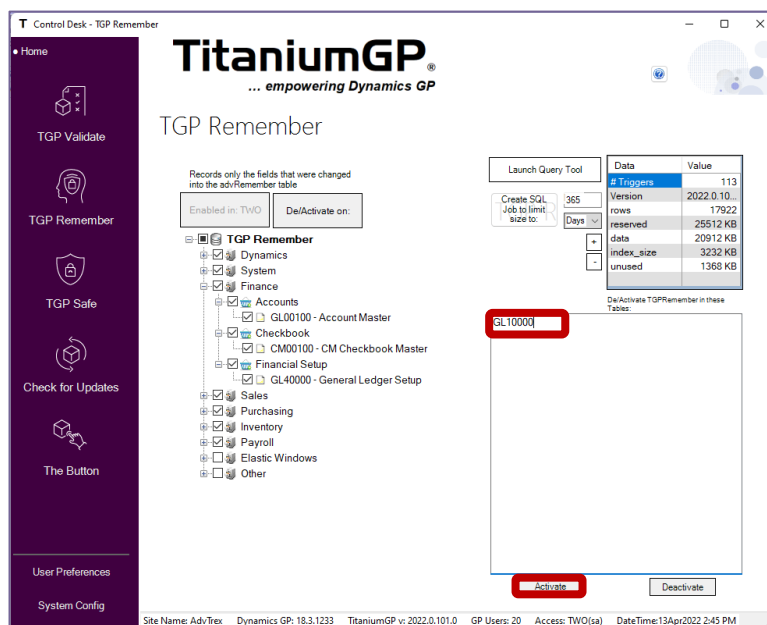
Enable TGP Remember by clicking on the **“Enable”** button.



Select the tables from the default list you want TGP Remember to monitor. If you do not see the tables in the default list that you wish to monitor, you can add them manually.

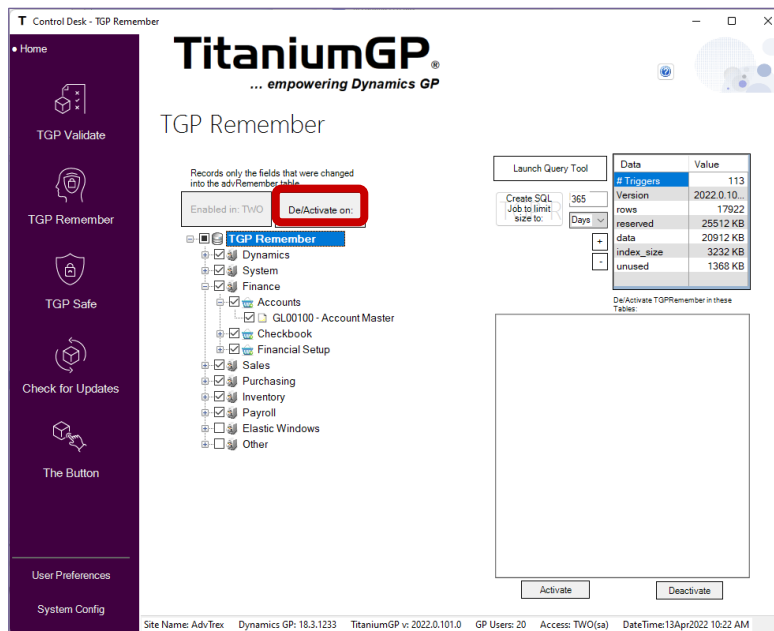
Step 4

To add additional tables for monitoring that are not present in the default list, enter the table name(s) and click **“Activate”**. This will work for any tables that can be found in your company’s GP database.



Step 5

Once TGP Remember is enabled and the tables to be monitored are selected, click “De/Activate” to start or stop monitoring.



TGP Remember will not start monitoring until it is enabled, so make sure to complete these steps when you’re getting GP set up in your company’s system.

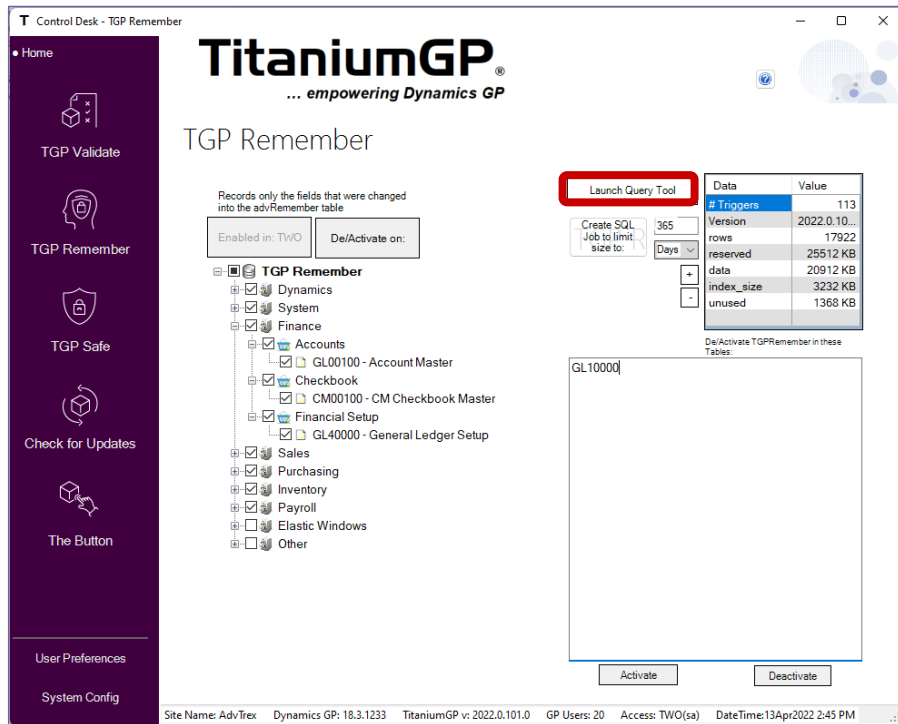
Once activated:

- TGP Remember creates the tables in the company database.
- It shows triggers, which are instructions to monitor the table for changes.
- It shows the number of rows the TGP Remember table has (i.e.: how many times it has been changed).

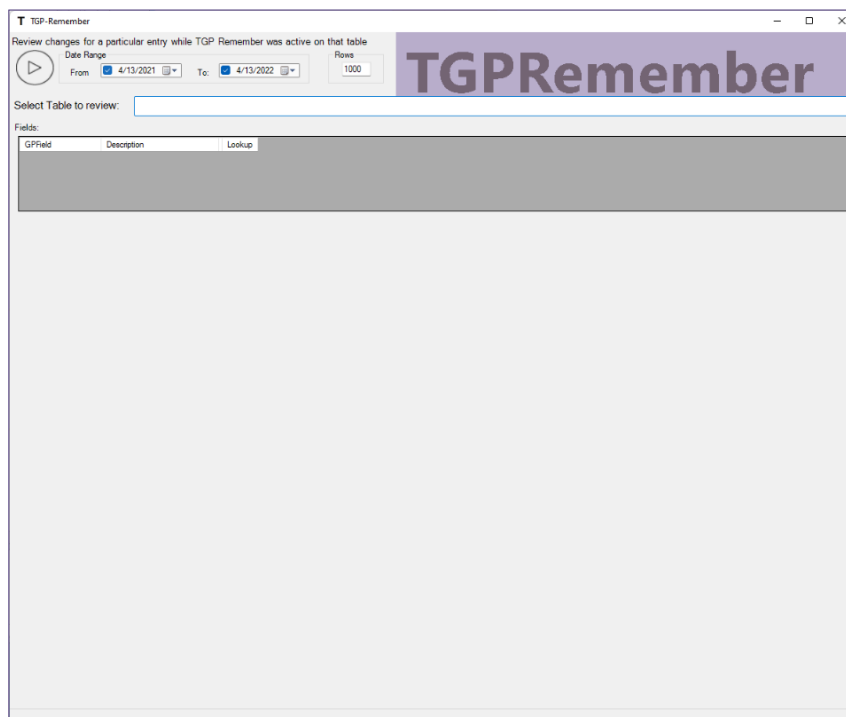
Using the TGP Query tool

Step 1

Click the “Launch Query Tool” button.

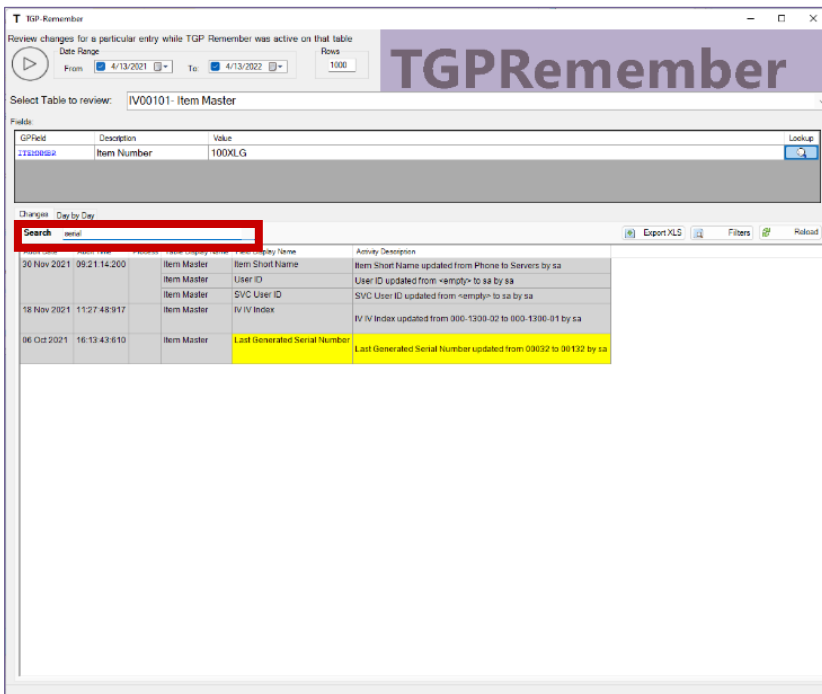
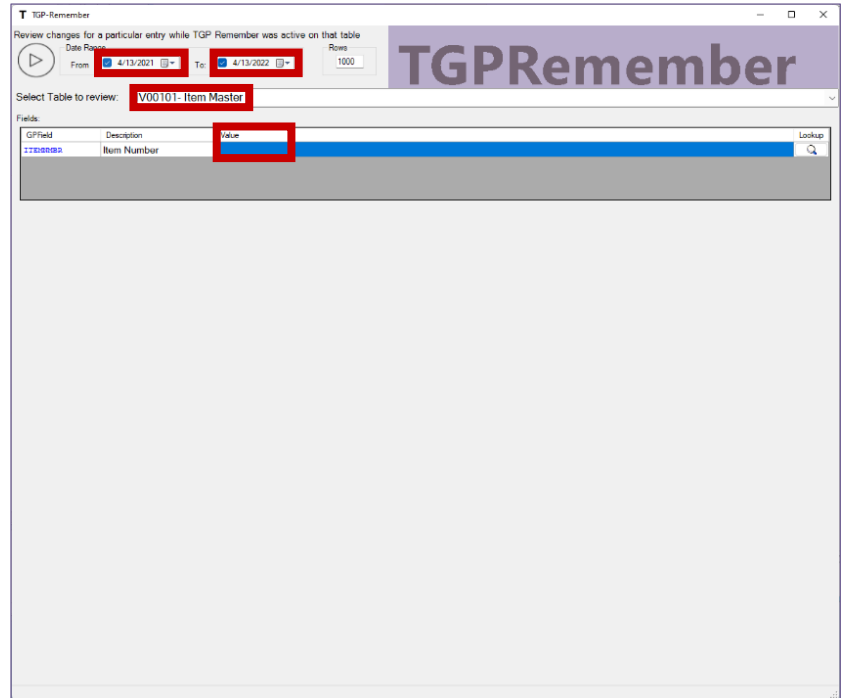


The following figure shows the Query Tool UI:



Step 2

To start a query, choose a date range and select a desired table name from “**Select Table to Review**”. Then fill in the ID in the Value column. The ID changes depending on the table selected, but will always be the primary key for the table. Press “**Enter**” to perform the query.

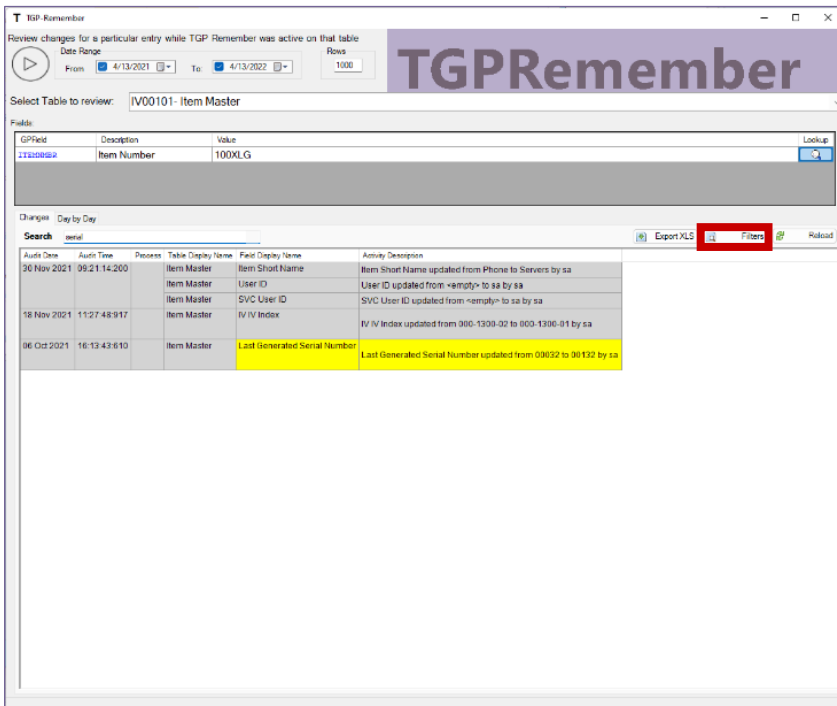
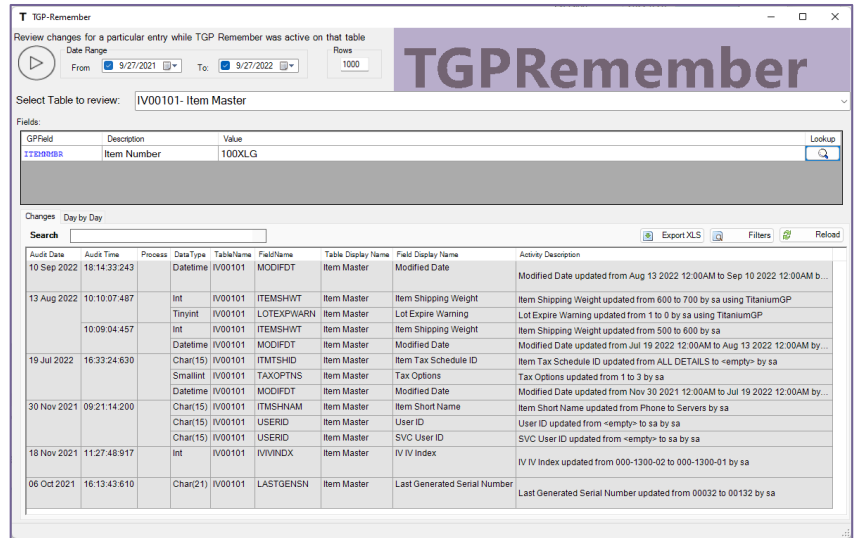


Step 3

The search field can be used to search within the parameters set. Notice how searching for the string “**Invoice**” highlights what you are looking for in yellow.

Step 4

Every record shows the actions or updates done and when they took place. For example, the “**Activity Description**” column in the image to the right indicates the exact modification that was made.

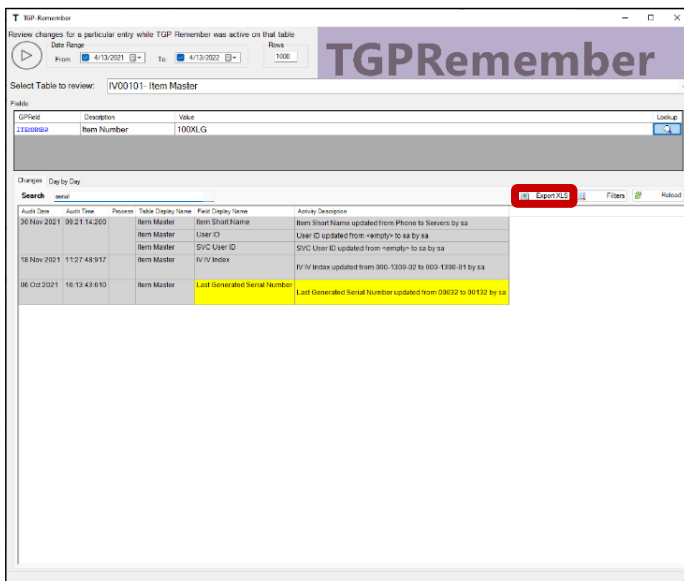
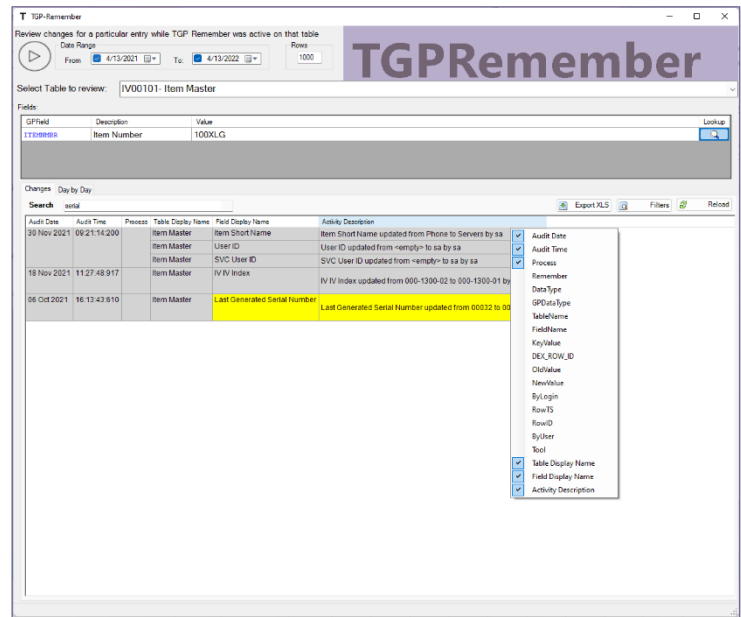


Step 5

Filters can be enabled for the columns in the result set by clicking on the “**Filters**” button.

Step 6

More columns can be added by right clicking and selecting the ones needed. Let's add a new column called **"DataType"** to the result set:



Step 7

Clicking the **"Export XLS"** button will export the result set into an Excel sheet.

Dynamics GP cannot currently monitor changes made in the GP environment, keeping only the latest state of data. By using TGP Remember in conjunction with GP, administrators can actively and retroactively monitor changes made by users in the system.

It's a great way for administrators to more closely monitor their companies and the changes that users are making in the system. In case of an administrative error or mistake, administrators can also use TGP Remember to pinpoint when the error was made and by whom, allowing them to reach a resolution more easily.



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